



Republic of the Philippines
Department of Education

REGION XII
SCHOOLS DIVISION OF SOUTH COTABATO

**Office of the Schools Division
Superintendent**


07 Apr 2022

DIVISION MEMORANDUM
OSDS No. **043**, s. 2022

DEPED COMPUTERIZATION PROGRAM WARRANTY ISSUE REPORTING

To: Public Schools District Supervisors/Principals In-Charge
Public Elementary and Secondary Schoolheads
District/School ICT Coordinators
All Others Concerned

1. In reference to the memorandum received from the Office of the Director of Information and Communications Technology Service (ICTS) on **DepEd Computerization Program Package (DCP) Warranty Issue Reporting Format**, the ICTS has provided a format on the reporting of newly delivered DCP 2020 packages. The format contains all the necessary information regarding the specifications of the packages.
2. Anent this, all School ICT Coordinators of the recipient-schools are directed to follow the format in reporting any issues encountered with the DCP Batch 2020 packages. Please refer to the attached memorandum from the Office of the Director of ICTS DepEd Central Office for the instructions on how to report the said issues.
3. For any inquiry regarding the memorandum, personnel concerned are advised to contact Mr. Vincent P. Celda, IT Officer I through telephone no. 228-2396 from 8:00 a.m. to 5:00 p.m. only or send email through ictu.southcotabato@deped.gov.ph
4. Immediate dissemination of this memorandum is directed.


RUTH L. ESTACIO PhD, CESO VI
Schools Division Superintendent

Encl.: As stated

Reference: As stated

To be indicated in the Perpetual Index
under the following subjects:

INFORMATION TECHNOLOGY
REPORTS

SDOSC-OSDS-DIO-NM-v3.0r0.0, effective 04/06/2020



Address: Alunan Avenue, Koronadal City, South Cotabato 9506
Telephone Number: (083)228-3801
Email Address: south.cotabato@deped.gov.ph





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VPC/DM-DCP warranty issue reporting format
0000/April 7, 2022

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