



Republic of the Philippines  
**Department of Education**  
 SOCCSKSARGEN REGION

No.

**JOINT DELIVERY VOUCHER PROGRAM SURVEY FORM**

Name: (Optional) \_\_\_\_\_ School: \_\_\_\_\_  
 Date: \_\_\_\_\_ Contact Details: \_\_\_\_\_  
 Service/s Provider: \_\_\_\_\_

**II. Learners Satisfaction Rating**

Please rate the quality of service provided by checking (/) the appropriate box.

Criteria	5 Very Satisfied (Lubhang nasiyahan)	4 Satisfied (Nasiyahan)	3 Neutral	2 Dissatisfied (Hindi nasiyahan)	1 Very Dissatisfied (Lubhang hindi nasiyahan)
<b>1. RESPONSIVENESS (PAGTUGON)</b> The school is willing to help, assist, and provide prompt service to its learners. (Handang tumugon at magbigay ng mabilis na serbisyo sa mga mag-aaral.)					
<b>2. RELIABILITY (MAASAHAN)</b> Provision of what was needed and what was promised, in accordance with the policy and standards with zero to minimal error rate. (Mahusay na pagbibigay ng serbisyo ayon sa itinakdang pamantayan)					
<b>3. ACCESS &amp; FACILITIES (LOKASYON AT PASILIDAD)</b> Convenience of Location simple amenities for a comfortable transaction, and the use of clear signages and modes of technology (Mabilis mapuntahan ang lugar at magamit ang pasilidad sa pamamagitan ng malinaw na karatula)					
<b>4. COMMUNICATION (PAKIKIPAG-USAP)</b> Act of keeping the learners and teachers informed in language easily understood as well as listening to learners' feedback. (Pakikipag-ugnayan sa mga mag-aaral at guro sa paraang malinaw at nauunawaan kasama ang mga opinyon at puna.)					
<b>5. COST (GASTOS)</b> Satisfied with the services received from the institution and the expenses utilized during the implementation of the program. (Kontento sa serbisyong natanggap at sa halagang naging katumbas o bayaran para sa programa).					
<b>6. INTEGRITY (KATAPATAN)</b> Capability of the trainers to perform their expertise and service and knowledge, understanding Senior High School learners' needs with good work relationship. (Kasiguruhan na ganapan ang tungkulin, na may kaalaman sa serbisyo, pag-unawa sa mga pangangailangan ng mag-aaral, matulungin, at maayos na ugnayan sa trabaho).					
<b>7. ASSURANCE (PAGTITIWALA)</b> Assurance that there is honesty, justice, fairness, and trust in the implementation of the program while dealing with the learners. (Pagtiyak sa serbisyong may katapatan, hustisya, patas at tiwala habang nakikipag ugnayan sa mga mag-aaral).					
<b>8. OUTOCOME (RESULTA)</b> Rate in terms of achieving outcomes or realizing the intended benefits of availing the services of private or non-DepEd public Senior High School. (Kinalabasan ng serbisyo.)					

III. Suggestion/ Compliments/ Comments (Suhestiyon/ Papuri/ Komento) : \_\_\_\_\_

Thank you for valuable input to help us continuously improves our services! (Maraming salamat sa iyong tulong para sa ika-uunlad ng aming serbisyo!)

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