



Republic of the Philippines
Department of Education

REGION XII
SCHOOLS DIVISION OF SOUTH COTABATO

**Office of the Schools Division
Superintendent**

21 Aug 2023

DIVISION MEMORANDUM
OSDS No. **104**, s. 2023

2023 OPLAN BALIK ESKWELA

To: Schools Division Office Personnel
Public Schools District Supervisors/Principals In-Charge
Public Elementary and Secondary School Heads
All Others Concerned

1 In reference to DepEd Order 48 s. 2023 on the 2023 Oplan Balik Eskwela, the Schools Division Office shall conduct the **Oplan Balik Eskwela (OBE) for the opening of School Year (S.Y.) 2023-2024** on August 14-26, 2023, this Office shall set up an OBE Public Assistance Command Center (PACC) at the Schools Division Office.

2 The functions of the OBE-PACC are as follows:

- a. Receive, process, and respond to simple queries, information requests and complaints from the general public, including those forwarded by the other DepEd Offices;
- b. Assist in the dissemination and clarification of DepEd policies, programs, projects, and processes, particularly those relevant to the opening of classes;
- c. Correctly identify and coordinate with the concerned DepEd offices on complex concerns that will require the specific offices' appropriate action; and
- d. Monitor, document and submit reports on all issues and concerns received by OBE-PACC, including the action/s taken.

3 The composition of the Schools Division Office OBE-PACC are the following:

Chairperson : **LEONARDO M. BALALA, CESE**
Schools Division Superintendent

Co-Chairperson : **JASMIN P. ISLA**
Assistant Schools Division Superintendent

Vice Chairperson : **RONALD JIM S. SOMERA**
Administrative Officer V

SDOSC-OSDS-DIO-NM-v3.0r0.0, effective 04/06/2020



Address: Alunan Avenue, Koronadal City, South Cotabato 9506
Telephone Number: (083)228-3801
Email Address: south.cotabato@deped.gov.ph



ISO 9001





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Members : **ATTY. RYANDEL M. ALEJANDRO**
Attorney III

NERIE H. TRESBE
Administrative Officer IV OIC Personnel Officer

MA. TERESA S. HALLEGADO
SEPS SocMob/Division Information Officer

VINCENT P. CELDA
Information Technology Officer I

4. Should there be any problems, queries and other concerns commonly encountered by the public at the start of the School Year, please do not hesitate to contact SDO OBE-PACC's Official Hotline Numbers: **(083) 228-3742 and (083) 228-3801** or Email address: **south.cotabato@deped.gov.ph** and/or link to official Facebook page shall be: **<https://www.facebook.com/DepEdTayoSouthCotabato>**.

5. There shall likewise be a School OBE-PACC at the school level which shall be composed of:

Chairperson : School Head
Vice Chairperson : School Information Coordinator/Designated
School Public Assistance Coordinator
Members : School Admin and/or other staff

6. The School Heads are directed to submit the composition of their OBE-PACC on or before August 22, 2023 through this link: **<https://bit.ly/SDSCOBE-PACC>**

7. The School OBE-PACCs are advised to relay problems, queries and other concerns encountered at the school level to the SDO OBE-PACC through the above-mentioned contact details for encoding in the **2023 Oplan Balik Eswela Online Ticketing System**.

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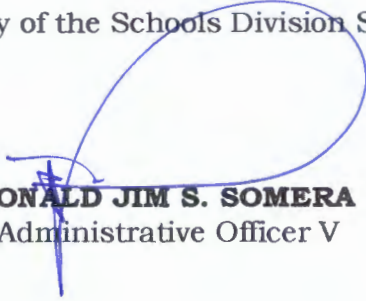


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8. Immediate dissemination and compliance with this memorandum is directed.

LEONARDO M. BALALA, CESE
Schools Division Superintendent

By the authority of the Schools Division Superintendent:


RONALD JIM S. SOMERA
Administrative Officer V

Encl: N o n e
Reference: DO 48, s. 2023

To be indicated in the Perpetual Index
under the following subjects:

OFFICIALS POLICY
SCHOOLS

RJS/DM- 2023 OBE
0000/August 21, 2023

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